



MEDIA ADVISORY

FOR IMMEDIATE RELEASE

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HOSPITAL EMERGENCY ROOM EARNS TOP PERFORMER AWARD

Lake Wales, FL – Lake Wales Medical Center’s Emergency Department recently earned the Top Performer Award from Schumacher Clinical Partners. The award recognizes excellent clinical, operational and satisfaction results achieved over the past year. The award was presented at a conference in Orlando on Aug. 29.

Schumacher, with whom the hospital contracts to provide ER physicians, notes that this is one of its highest leadership recognitions. “Your group’s results are a true demonstration of the qualities embodied in Schumacher’s core values,” said Dr. Stephen Nichols, Chief of Clinical Operations Performance at Schumacher. “Especially in health care today, these are critically important to our future.”

Lake Wales Medical Center’s emergency department has earned a reputation for providing fast, compassionate, excellent care for emergencies. The hospital’s ER 30 pledge commits to having patients seen by a physician or mid-level provider within 30 minutes of their arrival at the ER.

“We are proud to say that for the vast majority of patients, we not only meet that goal, we exceed it,” said Darren Dubecky, Director of Emergency Services at LWMC. “Our team is focused on making sure our community gets excellent care in a timely manner any time they need the ER.”

Dr. Ravi Masih, Medical Director of LWMC’s ER, said, “This award is an indication of what a great team we have here. It takes a team effort to provide excellent care with compassion and do it quickly, day in and day out. Everyone including our nurses, doctors, scribes, case managers, registrars, and the ancillary departments that help care for our patients, all work together to make a great experience for our patients.”

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Photo info:

ER 1: Some of the team from Lake Wales Medical Center's Emergency Room, which recently received the Top Performer Award from Schumacher Clinical Partners.



ER 2: From left, Brittany Carson, ARNP, Darren Dubecky, Director of Emergency Services, and Dr. Ravi Masih, Medical Director, display the Top Performer Award that Lake Wales Medical Center's ER recently received.