



Coronavirus (COVID-19) Information

The Florida Department of Health (Department) is working closely with the Centers for Disease Control and Prevention (CDC) to monitor the current outbreak of COVID-19 and is actively working to ensure that the most up-to-date CDC guidance is quickly and accurately disseminated to local partners. To see the latest case count please visit [COVID-19 page](#), the Department is coordinating with our local partners to investigate, confirm, contain and report any cases.

For information from the CDC and the World Health Organization on COVID-19, please visit:

[CDC Coronavirus Disease 2019](#)

[CDC Symptoms](#)

[CDC Situation Summary](#)

[WHO COVID-19 Outbreak](#)

The State of Florida Issues Updates on COVID-19

Click [here](#) to see the latest update regarding school testing, beaches, restaurants, bars, and more.

The COVID-19 Call Center is available 24/7

[1 \(866\) 779-6121](tel:18667796121) | COVID-19@flhealth.gov

If you need any assistance during this time, please reach out to our office.

Rep. Mike La Rosa - mike.larosa@myfloridahouse.gov

Rocky Haag - rocky.haag@myfloridahouse.gov

Kayla Derrick - kayla.derrick@myfloridahouse.gov

Jeffrey Carman - jeffrey.carman@myfloridahouse.gov

St. Cloud Office - 407-891-2555

Lake Wales Office - 863-678-4019



COVID-19

General Prevention

Florida Department of Health · FloridaHealth.gov · tinyurl.com/FLcdcprevention

Protect yourself from all infectious diseases by using these precautions.



Stay home when you are sick



Avoid contact with people who are sick



Get adequate sleep and eat well-balanced meals



Wash hands often with soap and water – 20 seconds or longer



Dry hands with a clean towel or air dry your hands



Avoid touching your eyes, nose, or mouth with unwashed hands or after touching surfaces



Cover your mouth with a tissue or sleeve when coughing or sneezing



Clean and disinfect “high touch” surfaces often



Call before visiting your doctor

Clean all “high-touch” surfaces every day.

High touch surfaces include counters, tabletops, doorknobs, bathroom fixtures, toilets, phones, keyboards, tables, and bedside tables. Also, clean any surfaces that may have blood, stool, or body fluids on them. Use a household cleaning spray or wipe according to the label instructions. Labels contain instructions for safe and effective use of the cleaning product including precautions you should take when applying the product, such as wearing gloves and making sure you have good ventilation during use of the product.

Florida Schools Offer Free Meals to Students during Extended Coronavirus Closures

To find a school near you, click the link [here](#) and search your city.



[Florida Small Business Emergency Bridge Loan Program](#) is currently available to small business owners located in all Florida counties statewide that experienced economic damage as a result of COVID-19. These short-term, interest-free working capital loans are intended to “bridge the gap” between the time a major catastrophe hits and when a business has secured longer term recovery resources, such as sufficient profits from a revived business, receipt of payments on insurance claims or federal disaster assistance.

Reemployment Assistance COVID-19 Frequently Asked Questions



If your employment has been negatively impacted as a result of the mitigation efforts in Florida to stop the spread of COVID-19, you may be eligible to receive Reemployment Assistance.

Individuals who may be eligible for Reemployment Assistance may include:

- Those who are quarantined by a medical professional or a government agency,
- Those who are laid off or sent home without pay for an extended period by their employer due to COVID-19 concerns, or
- Those who are caring for an immediate family member who is diagnosed with COVID-19.

Individuals whose employment has been impacted, but are still receiving wages through paid leave are not eligible to receive Reemployment Assistance.

What is Reemployment Assistance?

Reemployment Assistance provides temporary wage replacement (unemployment insurance) benefits to eligible individuals who are out of work through no fault of their own.

Am I eligible for Reemployment Assistance?

If you have a history of wages in the state of Florida, you are actively able and available to seek and accept new employment, and you are currently unemployed or work reduced hours through no fault of your own, you may be eligible to receive Reemployment Assistance benefits.

How do I file a Reemployment Assistance claim?

Reemployment Assistance claims are handled by the CONNECT system. You can file your claim by accessing CONNECT through www.floridajobs.org in the Reemployment Assistance Service Center in the right hand corner of the page.

People who need assistance filing a claim online because of legal reasons, computer illiteracy, language barriers, or disabilities may call 1-800-681-8102.

What will I need to complete an application?

You will need the following information to complete an application:

- Social Security Number
- Driver's License or State ID
- Your last 18 months of employment (including name, separation reason, earnings, and dates of work)
- Work authorization (if not a US citizen)
- DD-214 member 2, 3, 4, 5, 6, 7, or 8 (if a military employee)
- SF 8 or SF 50 (if a federal employee)

What happens after I file a claim?

Your claim has two levels of review after you complete an application:

- Your history of wages are reviewed to determine if you have earned enough to qualify for benefits
- Any issues (such as job separation) found during your application are reviewed to determine eligibility

You must login to the CONNECT system every two weeks to request benefit payment. Your first date to return to CONNECT is provided at the end of your application. You must request benefits even while your claim is being reviewed. During your request, you will need to report your **job searches, work** and **any earnings**.

How do I receive payments after filing a claim and requesting benefits?

If you are determined eligible after all reviews are complete, payments will be distributed by direct deposit or through the Way2Go debit card based on your initial application. Debit cards are mailed after the first payment is processed and may take 7-10 business days to receive by mail. Payments take 1-2 business to arrive after being processed.

March 17, 2020